



Elliot Hospital
Associates
Since 1890



Annual Report

2022-2023



The Mission Statement of the Elliot Hospital Associates

Because we care, The Elliot Hospital Associates strive to:

Support a warm caring atmosphere within the Hospital for patients and their families;

Manage the funds entrusted to the Associates to help the Elliot Hospital care for all the needy, and to add to these funds, whenever possible, for the benefit of all;

Collaborate with the Staff and Administration of the Hospital to provide both needed services and a link to the community we serve;

Provide opportunities for our volunteers to serve and grow within the Elliot Health System community.

We resolve to preserve our very rich history and to grow within the framework of an ever-changing environment.

President's Letter



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As I complete my first year as President of the Associates, and I reflect about the dedicated Associate Board members, the various Committee members, and the volunteers who contributed their time, talents and efforts to make this a successful year, I am honored and humbled to be a small part of this amazing group of individuals. I want to personally thank each of you. I am honored and proud to work with you.

I have begun my annual report with the Elliot Hospital Associates Mission Statement because it, in fact, exemplifies and demonstrates how our Group embodies that Mission Statement.

This past year, we said a sad farewell to our beloved Oral Foster who passed away in the Spring of 2023. Oral was a past President of the Elliot Hospital Associates and she was a fierce advocate for the Associates. Oral lived our Mission Statement each and every day. We will miss her wisdom, knowledge and caring heart.

I am going to outline a few of the projects and accomplishments that we, as a group, have undertaken this year. I am happy to report that each one was successful because everyone worked as a team for the benefit of the Elliot, its patients and the community.

Accomplishments fiscal 2023:

The Elliot Hospital Gift Shop has been dubbed as one of the nicest, if not the nicest, of the hospital gift shops. It provides employees, visitors and patients a place to purchase something for their loved ones, or a newborn, or sometimes some little thing that has caught their eye and so purchase it for themselves, and, all at affordable prices. Also, there is also a lottery machine for the gambler in some of us. This past year, the Gift Shop contracted with a new florist. The change in floral arrangements has been a welcomed change by our customers and as a result, floral arrangement sales have been prolific.

The Finance Committee continued to manage the funds entrusted to the Elliot Hospital Associates from a generous bequest by the late Melusina Varick. The purpose of the Fund is to help pay for the hospital bills for indigent/needier patients who received care at the Elliot Hospital. During fiscal 2023, a sum of \$22,057.49 was disbursed to the Hospital to help pay for the hospital bills of some of those patients in need.

This past year was a busy one for the Sewing Committee. These amazing ladies tackle small and large projects. They do their work professionally and in what would appear to be an effortless way on their part. Among their other projects this past fiscal year, this group hemmed curtains used as bed dividers in the Hospital's CICU Unit. They also hemmed some of the patient curtains for the new/upgraded Emergency Department. Their efforts and work have saved the Hospital much expense.

Under Rob Dionne's leadership, the Volontaires provided hours of enjoyment to residents of various Manchester area Nursing Homes. The Volontaires are truly Angels of Music as they help to spread joy through song.

A focus for the Associates this year has been the \$300,000 pledge that we made to the Elliot with \$150,000 of that pledge earmarked for the new/upgraded Emergency Department and \$150,000 designated for the Elliot's Hybrid Operating Room. And so, our motivated Fundraising Committee continued to hit it out of the park. As a result, the Associates enjoyed another successful fundraising year that enabled us to meet our pledge commitment. Some of the fundraising events include: the popular Calendar raffle, the also popular I-pad raffle, the wooden toy airplane raffle, raffle baskets, Sees Candy sales and our signature Trivia Night event. We are grateful to the Committee, the sponsors, donors, the participants and also to those who volunteered to help make all of the fundraising efforts successful.

The Associates, led by Dottie Kelley and Sara Meade, worked tirelessly to find a home for the 5 Circus Posters that had been used as part of an Associates Sponsored Antique Show decades ago. I am pleased to announce that the Circus Posters will soon have a new home with the Manchester Historical Association and so these works of art by Jeff Cuddy, will be preserved in perpetuity for the Manchester community.

Finally, I would be remiss if I did not mention our fabulous Volunteers. These are the individuals who staff the Gift Shop, serve as way finders for patients and visitors, keep the vending machines stocked, provide cuddling services to NICU babies, deliver flowers to Hospital patients, provide assistance with delivery of Hospital mail to various departments, etc. These dedicated individuals are among the unsung heroes of our organization. The Associate members also provided the Mary & John Elliot Foundation with the gift of their time as they volunteered to help, with Hospital events such as the 2 annual golf tournaments and the Walk for Hope.

I am proud to be counted among the ranks of the Elliot Hospital Associates, and I look forward to continuing to work with each of you in the coming year.

Respectfully,
Eva Martel, President

Program Reports

Fundraising

The fundraising committee is continuously looking for unique fundraising opportunities to help raise money for The Associates to benefit Elliot Hospital. One of the missions of the Elliot Associates is to “manage the funds entrusted to it and to add to these funds whenever possible”. This year, we were happy to host a handful of vendors at the hospital to sell their goods after a hiatus caused by COVID19. It has been wonderful to revive the longstanding relationships with these vendors and bring in vendors who are new visitors to the hospital.

Fundraising initiatives included, but were not limited to:

- Summer, Fall, Valentine’s Day, Mother’s Day basket drawings. Our themed baskets have been a hit with hospital staff, many times raising nearly \$1,000 each.
- Vendor visits from Gunther’s Goodies, and a new visit from The Pampered Chef, and sold-out visit from Queen City Cupcakes
- Restaurant fundraisers, and See’s Candy online fundraisers
- Raffling off of hand-crafted wooden, ride-on toys created by Bill Kelley, husband of Dottie Kelley, EHA board member.
- The annual Calendar Sale, a

longstanding major fundraiser which raised over \$3,000

- The Associates Trivia Night Challenge took place at The Puritan Conference center and raised over \$19,000 with 186 people in attendance.

We are happy with the amount raised through fundraising efforts this year and continue to look for new ways to raise money for The Elliot. We look forward to another successful Trivia Night this October and hope to expand upon our fundraising endeavors in the future. Thank you to all those who so generously participated in helping to raise funds for the benefit of the hospital.

Annie Srebnik, Fundraising Chairperson

Publicity

News of the Associates’ doings is sent routinely to the membership via email. Members are kept apprised of upcoming events, volunteer opportunities, prize-winners, and contributions. They are also directed to view our website which is updated periodically.

The Elliot Hospital Inside Report is published monthly for physicians and staff of the

hospital and includes news from the Associates. This is also distributed to the membership each month via email.

One article this year presented the Associates’ Mission Statement and was followed by another which highlighted the major contributions of the Associates throughout its history. Next were articles introducing the work of the Finance Committee, Treasurers, and the fundraising mission of the organization as well as the importance of community participation in these activities. A faithful donor was profiled for his ongoing contributions to fundraising events and the Scholarship program was described in later issues of IR. Also featured was an article on the Associates’ major pledge for the construction of the new Emergency Department and Hybrid Operating Room. Photographs and flyers are sometimes included in the publication.

There is much to be proud of within the Elliot Hospital Associates and we are pleased to have an opportunity to share this with staff and membership.

Respectfully submitted,
Alix Guerin, Publicity Chairperson

Membership Committee

The Elliot Hospital Associates membership roll currently stands at 280 members.

We were pleased to welcome 15 new members to date this year. They are:

Harold "Pip" Adams
Diana Greenleaf
Monica Light
Allen Pattee
Theresa Pratte
Melissa DeBoe
Diane Zapenas
Mary Banfield
Geraldine Provost
Poly Rounds
Karen Hawver
Melissa George
Kristen Jordan
Sonja McMahan
Barbara Brawley

EHA members work in the Gift Shop, sing with the Volontaires, bake, sew, knit, and perform other volunteer activities to support the Elliot Hospital's mission. Some are employees of the Elliot who also donate their time as volunteers.

We continue to seek and welcome new members to our Association.

Respectfully submitted,
Alix Guerin, Membership
Chairperson

Volontaires

We are thankful for Rob Dionne and his team's commitment to the Volontaires, Elliot Hospital Associates and the Community.

They are a shining light to many.

Rob reported that "In the 2022/23 season The Volontaires took many steps closer to post-covid normalcy through about a half dozen performances at local assisted living centers and nursing homes.

Our all-volunteer group had around 32 singers, a volunteer Director, and a volunteer Accompanist. We were thrilled to be able to not only get out and sing in the community again, but also have many smiles and valuable social time during our weekly rehearsals. We are looking forward to many more songs and smiles during our 2023/24 season which starts in September. Interested singers should email Director Robert Dionne at robertdmusic@gmail.com

Dottie Kelley, Volontaires
Chairperson

Elliot Sewing Ladies

I am proud to report our sewers, Gail Cherochak, Ann Arrison, Therese Blanchette, Marcelle Patry, Madeline Counter and I are happy to be busy again. We have completed needed dementia mats and now keep a supply in the hospital volunteer office in case the departments run out of these items. We are also glad to report that the mats are now available to be purchased in the gift shop. We are happy that the design and the mats we made to help our patients can now also be purchased to help families that would like to purchase them. During nurses' week we

made "Stressy Bessy" dolls and stress balls that are now also available in the gift shop.

I would also like to thank the Elliot Associates for providing a great new space for the sewers to store all materials and have machines ready to sew at all times. Due to Covid we learned it was difficult for us to stay safe and not be able to go to the individual departments to deliver the items we were making to help them. However, due to our new space, we would love to know if any department needs items that we have made for them before. We are now ready to help. We do have items that we already made but never delivered, like scented mom squares. If they are still wanted or needed, please let us know. Some are just waiting to be delivered.

We were happy to be of help working on the curtains needed for the new Emergency Department. Thanks to our new room and space, the width and length of the curtains could be adjusted to the correct measurements. Anne-Marie Hafeman has sent a form out and if any department needs items we can help with, please contact her. We will be glad to get together with you and discuss the item wanted, and, if possible, we would make it for you from our supplies at no cost. We do accept donations of material that has been bought and never used or that you no longer want.

Contact the Volunteer office if you want to become one of the sewing ladies or have material to donate. We do have rules to follow. We look forward to a new year and new projects as we also continue to do

the ones we currently have. We are happy to help sewing items that will help your area, once approved and verified by management. We are here to help the patients and our departments, our families.

We are looking forward to starting new projects, and continue to help make smiles appear on children's faces and help patients feel comfortable and special when they are at the Elliot.

Diane Valade, Sewing Chairperson

Gift Shop

Fiscal 2023 was both an interesting and challenging year for the Elliot Hospital Gift Shop.

The Gift Shop contracted with a new local florist and the caliber and quality of the floral arrangements offered in our Gift Shop increased dramatically. Our customers were very pleased with the change and as a result floral arrangement sales increased significantly.

Like other retail businesses, we experienced a big spike in both the costs of the inventory that we purchased and the shipping costs for those goods. So even though our sales were strong, our margin was slightly above the break-even level.

We are planning some exciting changes for fiscal 2024, including different products and hopefully even extended hours for the Gift Shop several days per week. Keep a lookout as those changes are coming soon.

Finally, I want to give a huge

shoutout to all of the customers who frequent our Gift Shop. And also, a big thank you to the volunteers who staff the Gift Shop. Your volunteer services in the Gift Shop benefit employees, patients and visitors and saves us much costs thereby allowing the Elliot Hospital Associates to donate more dollars to the Hospital to further patient care.

Respectfully submitted,
Amy Jenkins, Gift Shop
Chairperson

Finance

The Elliot Hospital Associates Finance Committee meets on a quarterly basis. One of our functions is to oversee the distribution of the dividends from the Varick Fund.

The Varick Fund was established in 1941 as a result of a generous bequest made by the late Melusina H. Varick to honor the memory of her husband and son. The purpose of the Fund is to pay the outstanding bills of "indigent patients" at the Elliot Hospital.

As a result of the fiscal 2023 quarterly meetings, the Committee distributed \$22,057.49 in dividends from the Varick Fund. This distribution helped to pay the outstanding balances of 15 patients at the Elliot Hospital. In addition, the distribution also helped to pay for prescription drugs for 19 indigent patients who, even though cleared for discharge, did not have the means to pay for their discharge prescriptions and so potentially faced a longer length of stay

at the hospital or a near future readmission to the hospital.

The information needed to make a decision and approve the distribution was provided to the Committee by the following Elliot Hospital employees: Crista Darling, patient accounting services and Margaret Foley, Director Care Coordination, Social Services and Pastoral counseling.

Respectfully submitted,

Eva Martel, Chair Elliot Hospital
Associates Finance Committee

Treasurer's Report

July 1, 2022 through June 30, 2023

Elliot Hospital Associates Funds Given for Annual Meetings Gifts

Combined Investment Fund-Restricted Donations	\$5,851
Baby Portrait Program	\$6,566
Fundraising Income	\$0
Total Restricted Funds	\$12,418
Combined Investment Fund-Unrestricted Donations	\$7,057
Gift Shops	\$1,967
Vending Program	\$7,503
Dunkin Donuts	\$60,464
Trivia Night	\$12,942
Total Unrestricted Funds	\$89,934
Total	\$102,351

Varick Fund for Indigent Patients **\$22,057**

Other Income and Expenses

Fundraising Income (net)	\$7,839
Contributions	\$1,700
Dividends & Interest	\$307
Accounting Fees & Other Expenses	\$(5,879)
Net	\$3,966

Elliot Hospital Associates Gift Shops

Receipts

Cash Sales	\$225,993
Credit Card Sales	included above
Interest Income on Gift Shop Savings	\$17
Lottery Income	\$14,704
Total Receipts	\$240,715

Expenditures

Merchandise Purchased	\$134,093
Salaries and Other Expenses	\$104,655
Total Expenses	\$238,748
Net Income	\$1,967

Dedicated Hearts

**Dedicated hearts like yours
Are not so easy to find.
It takes a special person to be
So generous and kind.**

**To care so much for your fellow man
Is a quality all too rare.
Yet you give of your time and talents,
For all in need to share.**

**So thank you for being a volunteer,
We're privileged to work with you.
We want you to know how appreciated you are,
Not just today, but the whole year through.**



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2023 - 2024

OFFICERS

President	Eva Martel	(H) 759-0864
Vice-President	Priscilla Webler	(H) 493-0967
Recording Secretary	Louise Forseze	(H) 622-0133
Corresponding Secretary	Mary Ellen Biser	(H) 472-3399
Treasurer	Carole Barrett	(C) 620-4039
Assistant Treasurer	Maryann Leclair	(H) 647-8323
Immediate Past President	Dottie Kelley	(C) 759-0864
Volunteer Services	Anne Marie Hafeman	(H) 663-2984
Senior Leadership Advisor	Beverly Primeau, VP of Surgical & Procedural Services	(W) 663-3580

DIRECTORS

Finance	Eva Martel	(H) 663-6181
Gift Shop	Amy Jenkins	(H) 472-3366
Legislative	Mary Ellen Biser	(H) 472-3399
Membership	Alix Guerin	(H) 668-8347
Nominating	Maryann Leclair	(W) 647-8323
Parliamentarian	Mary Ellen Biser	(H) 472-3399
Publicity	Alix Guerin	(H) 668-8347

PROGRAMS

Fundraising	Annie Srebnik	(W) 663-2980
Historian	Cynthia Gray	(H) 548-9031
Sewing	Diane Valade	(H) 644-0157
Vending	Larry Dearborn	(H) 623-5964
Volontaires	Dottie Kelley	(H) 759-0864



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